

Southern California Edison
2023-WMPs – 2023-WMPs

DATA REQUEST SET CalAdvocates - SCE - 2023 WMP - 12

To: Cal Advocates
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Job Title: Senior Advisor
Received Date: 4/26/2023

Response Date: 5/1/2023

Question 10:

Referring to section 8.1.7, open work orders, in your 2023 WMP, please state the number of manpower hours that SCE used to complete and close asset work orders in 2020-2022, disaggregated by year and HFTD tier. (CalAdvocates-SCE-2023WMP-12 Attachment.xlsx, Q10 tab.)

Response to Question 10:

For the purposes of this response, SCE defines a work order as a unique number generated within SCE's enterprise system(s) that is utilized to plan, schedule, review, capture costs and authorize work. SCE does not track asset work order data by employee hours accrued because not all notifications are linked to specific work orders. For example, a single work order can contain multiple notifications. Work orders do not track contract workers' hours as those are not billed with an hourly breakdown.

Moreover, not all orders have identical touchpoints as they are facilitated towards completion. For example, not all work orders need design, the same level of permitting, environmental review, etc. In addition, work orders do not track all overhead support hours.

For these reasons, SCE is unable to indicate how many manpower hours were used to close work orders. The WMP template language for Section 8.1.7 used the term "Work Orders." However, given the context of the requested information, SCE interpreted it to refer to what SCE calls "notifications."