

*Southern California Edison*  
*R.18-10-007 – SB 901*

**DATA REQUEST SET C E J A - S C E - 0 0 1**

**To: CEJA**  
**Prepared by: Kari Gardner**  
**Job Title: Senior Manager**  
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**Response Date: 2/22/2019**

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**Question 4:** 4. With respect to community outreach, how do you plan to conduct outreach to community members who do not speak one of the languages that the material is available in and do not have ready access to the internet? Do you plan to work with community based organizations populations that have been hard to reach? Do you plan to host community meetings? Where do you plan to host community meetings in 2019

**Response to Question 4:**

SCE's PSPS fact sheets have been translated into the five most commonly-spoken languages in SCE's service territory, namely English, Spanish, Chinese, Vietnamese and Korean. SCE's community outreach activities are also broader and wide-ranging, and include one-on-one outreach to members of the community. SCE does plan to conduct community meetings in 2019. The community meetings will take place across the service territory in areas where customers are served by circuits in high fire risk areas and where community meetings were not held in 2018. The community meetings are generally coordinated with local government and public safety officials, as well as local non-profit organizations such as the American Red Cross. SCE will also continue to partner with community based organizations (CBOs) to identify how CBOs can assist with outreach and education related to emergency preparedness to vulnerable populations they serve. We also seek to learn from CBOs about special needs and how to best communicate about the PSPS program with these vulnerable communities.