Contact Information

Customer Service Numbers

General Services (U.S. and Canada)	800-655-4555
Account Balances and Extension	800-950-2356
Emergency Services and Outages	800-611-1911
California Alternate Rates for Energy (CARE)	800-447-6620
Electric Industry Restructuring	800-799-4723
Energy Theft Hotline	800-227-3901
Hearing and Speech Impaired (TTY)	800-352-8580

Multicultural Services

(Available Monday – Friday, 8 a.m	- 5 p.m.)
Cambodian	800-843-1309
Chinese	800-843-8343
Korean	800-628-3061
Vietnamese	800-327-3031
Spanish (7 dias a la semana, 8 a.m. – 8 p.m)	800-441-2233

Correspondence

Southern California Edison (SCE) P.O. Box 6400 Rancho Cucamonga, CA 91729-6400



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Understanding Your Residential Energy Bill

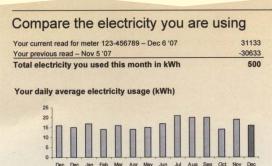
A guide to helping you understand and manage your energy bill.

	AND EXCEPTENT CALIFORNA CONTRACTOR ON AND AND EXCEPTIONAL & Compary AND	d, CA		electricity bill tustomer / Pago 1 ef6	
	For billing and service inquiries Call 1-800-684-6123, 24 hrs a day, 7 days a week Date bill prepared: Dec 7 '07		Customer account Service number Rotating outage	2-09-000-0000 3-000-0000-00 54321 Any Ave Monterey Park, CA 91785 Group A123	
	Your account summary Amount of your last bill Payment we received on Nov 22 '07 - thenk you Balance forward Your new changes Total amount you owe by Dec 27 '07	\$70.30 -\$70.30 \$0.00 \$74.34 \$74.34			
	Compare the electricity you ar Your current read for meet 123-450789 – Dec 6 '07' Your previses and – Nar 9 '0' Total electricity you used this month in KWh	e using 21123 -30033 500	Your next meter read will Jan 5 '08.	be on or about	
	Your daily average selectivity usage (WH)				
	Karal State S	0.0000	our check payable to Southern California I er you can pay on online at www.soe.com Amount due by Dec 27.107 Amount enclosed	\$74.34 \$	
THERE HER HER BET HER BET HER BET HER VALUERE DUGTOMER SAST ANY AVE MATTERYPA, CA. 91755			P.O. BOX 500 HOSEBBAC, CA. 91773-5001		

SCE's New Residential Bill

A COMPREHENSIVE GUIDE

Southern California Edison (SCE) is providing you with this comprehensive guide to help you better understand your energy bill, and ultimately help you manage your energy use. Your SCE bill now provides useful tools and offers a more complete picture of the electricity you use. These tools and features can help you decide where and when you can save more energy. You'll not only save money, you'll also assist California in conserving valuable energy resources now and well into the future. You'll find improved and simplified features that make it easier to manage your bill.



KEY FEATURE Historical Usage Chart

Compare your energy usage from month to month. You will be able to see the dips and peaks in your energy usage and if there are seasonal trends. During these times, you can make a more conscious effort to be energy efficient.



Your

Jan 5

Signature



Direct Payment (Automatic Debit) Enrollment: 0-00-000-0000 I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Date

To change your checking account information or to be removed from the Direct Payment program please call SCE @ 1-800-655-4555

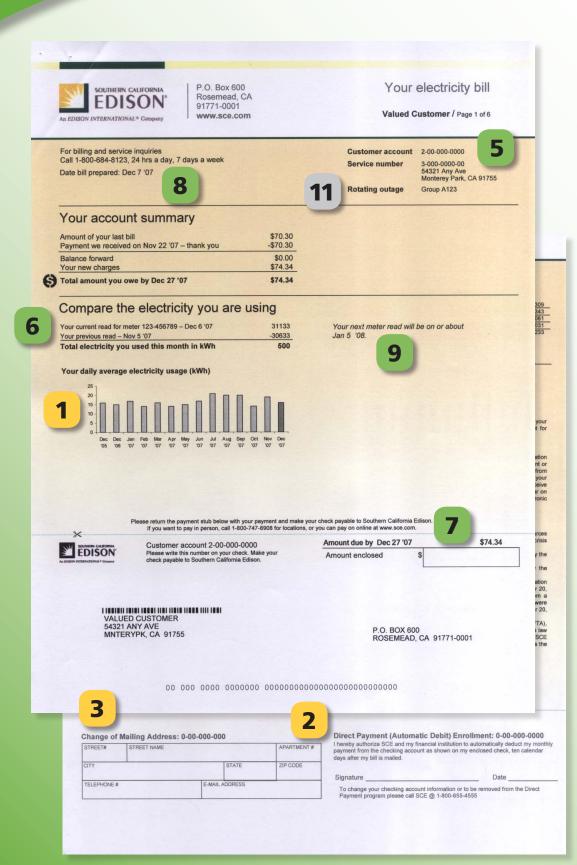
KEY FEATURE Direct Payment (Automatic Debit)

Did you know that you can have your payment automatically debited from your checking account. You can also view and pay your SCE bills online anytime, day or night? It's secure, convenient and keeps you in control avoid writing checks and costly stamps. Visit www.sce.com to enroll.

SCE's New Residential Bill

A COMPREHENSIVE GUIDE

This guide will take you step-by-step through reading and understanding your monthly energy bill, your energy usage and how your costs are calculated.





Historical usage chart

This chart shows your current usage compared to your usage during the same billing period last year and from two years ago.

2 Direct payment

You can sign up for direct payment (automatic debit) from your checking account.

Change of mailing address

Update your billing address, account information or provide an e-mail address.

Current usage graph

This indicates where your current usage for the billing period falls. As your usage escalates, so does your price per kilowatt.

Where do I find...

- 5 My account number?
- 6 How much electricity I used?
- 7 How much do I owe and when is the payment due?
- 8 When this bill was prepared?
- **9** When the next read of my meter is?
- **10** Specific breakdown of the charges?



Rotating outage group

This is the number of the circuit group to which your service account is assigned. You will find a complete definition on the back of the bill.

12 Your rate schedule

This identifies your current SCE rate used to calculate your bill.

Billing period

This section is the number of days in the current billing period and the season used for billing purposes. It also provides a summary of your delivery and generation charges.

Delivery charges

Consist of the following charges:

- a. Basic charge: Covers basic services such as bill preparation, meters, meter reading and customer billing.
- b. Transmission charges: Charges associated with transporting electricity over long distances, such as from generating stations to substations in your neighborhood.
- c. Distribution charges: Charges associated with transporting electricity from your neighborhood substation to your home or business.
- d. Nuclear decommissioning charges: CPUC-mandated charges to pay for dismantling SCE's nuclear power plants after they are retired from operation.
- e. Public purpose program charges: This charge covers the cost for statemandated programs, such as the California Alternate Rates for Energy (CARE) discount and energy efficiency programs.
- f. Trust transfer amount: Reflects the Fixed Transmission Amount (FTA), chargeable to residential and small commercial customers pursuant to state law and a financing order issued by the CPUC.

Details of y Your rate: Domesti **Billing Period: Nov Delivery charges** asic charge Energy – Summer Tier 1 (within your Tier 2 (up to 30% Tier 3 (31% to 100 DWR bond charg **Generation charge**

12

14

15

DWR Energy – Summer SCE

Energy - Summer Tier 1 (within your Tier 2 (up to 30% Tier 3 (31% to 100

Subtotal of your new Monterey Park Utilit 16

State tax Your new charges

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Tier 1 Tier
```

Things you Get \$35 ...

15 Generation charges

- your electric bill
- for DWR.
- your energy provided by SCE.

SON		
NAL* Company		Valued Customer / Page 3 of 6
our new charges		
5 '07 – Dec 6 '07 (31 days)	3)	
31 days x \$0.02900	\$0.90	
baseline) 313 kWh x \$0.06825 over) 94 kWh x \$0.06777	\$21.36 \$6.37	Your Delivery charges include: • \$2.63 transmission charges
9%) 93 kWh x \$0.06777 9 500 kWh x \$0.00469 9	\$6.30 \$2.35	 \$24.86 distribution charges \$0.29 nuclear decommissioning charges \$3.54 public purpose program charge \$3.57 trust transfer amount
147 kWh x \$0.09490	\$13.95	Your Generation charges include: • \$0.64 competitive transition charge
baseline) 221 kWh x \$0.02650 over) 66 kWh x \$0.05373 0%) 66 kWh x \$0.17318	\$5.86 \$3.55 \$11.43	Your overall energy charges include: • \$ 2.56 franchise fees
charges	\$72.07	Additional Information:
y User Tax \$72.07 x 3.0% 500 kWh x \$0.00022	\$2.16 \$0.11	 DWR provided 29.539% of the energy you used this month Your baseline allowance: 313 kWh
	\$74.34	
Tier 3 Tier 4 Tier 5		You may be able to lower your monthly bill Your usage for this billing period falls in the third tier.
		As your usage escalates within the tiers, so does your price per kilowatt. To get a better understanding of tiers and potentially save money, visit us online at www.sce.com.

Let SCE pick up and recycle your old, inefficient, working refrigerator or freezer and receive \$35. Program funds are limited, so call 1-800-234-9722 or visit www.sce.com and click on rebates and savings today! Terms and conditions apply

Consist of the following charges:

a. DWR bond charge: Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power for customers during the energy crisis are being repaid through a portion of

b. **DWR:** These charges include DWR Generation Charges for that portion of your energy usage provided by the Department of Water Resources and are being collected by SCE as an agent

c. SCE Generation: These charges reflect the amount included in your rate for recovery of energy procurement and generation costs for that portion of

Taxes and Other

The sum of all charges resulting from the calculation of Public Utilities **Commission Reimbursement Fee, city** tax, state tax and any affiliate billing charges.