



Wire Down? 911 Response?

Ask & Answer

Provide as much information as possible for the following questions. This will allow for the quickest response for these emergencies.

1. If a wire is down, is it laying on the ground?
2. What is the closest address and city?
3. What is the N/S/E/W direction of the nearest major street intersection?
4. If a wire is down, are sparks or smoke visible?
5. Is the power in the neighborhood off?
6. If an ETA is asked, do not leave the scene before we arrive.

Remember

Stay at least 30 feet away from fallen lines and anything the line contacts.

Transmission lines from large towers require 100 feet of clearance.