

Customer Connection

Please visit us at www.sce.com

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In Case of Emergency – Are You Prepared?

September has been designated as National Preparedness Month – a time to get organized. And because disasters can strike at any moment, we hope you will use this checklist to gear up and stay prepared year round. For more recommendations, visit **www.sce.com/prepare**.

Get **READY** by Packing...



- One gallon of water per person per day for three days
- Ready-to-eat foods like cereal bars and canned products for three days
- First-aid kit including sterile supplies for minor injuries and cuts, prescriptions, eyewear, and dust mask
- Sanitation, hygiene, and personal medical items
- A sleeping bag or blanket for each person
- A change of all-season clothing like jeans and cotton shirt, and shoes
- Flashlights, batteries, matches, utility knife, can opener, whistle, radio, local map, compass, mobile phone, and camera

SET a Plan of Action...



- Decide on a safe escape route and a gathering place
- Conduct regular safety drills and update your emergency plan
- Secure important documents such as identification and health insurance cards for easy access
- Keep handy some cash or your bank cards and secure pass codes
- Wear a medical badge, identifying any special needs or disabilities
- Memorize or keep an updated address book of contact information for household members, schools, businesses, friends, out-of-town contact persons, and your local emergency authority

GO Quickly & Safely...



- During an emergency, turn off and unplug major electrical items or switch off power at the breaker panel
- Adhere to evacuation orders and service worker instructions
- Stay on suggested evacuation routes and stay close to those you are with
- Stay at least 10 feet away from downed power lines and poles
- Use a radio to stay up to date on local emergency services
- Do not linger to investigate, and stay away from evacuated areas until authorities have declared that it is safe to return

Is Your Water Heater Safely Strapped In?

You and your household members face a serious threat of fire, explosion, or electrocution if your water heater overturns or suffers damage to electrical wiring or plumbing during a disaster, such as an earthquake.

For that reason, California law requires that all water heaters must be braced, anchored, or strapped to avoid falling during an emergency situation.

To safely secure your water heater and to comply with California's safety requirements, have a licensed professional install an approved restraint kit to your water heater. Kits are available at your local hardware or home improvement store.

Learn more about water heater safety at **www.sce.com/waterheater.**



Safe Portable Generator Hook Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly into an electrical panel. The safe way is to connect the electrical equipment to a portable generator using a properly sized extension cord.

If your needs require a generator to be wired directly to your home, California state law mandates that you notify SCE. We also recommend that you enlist the service of a qualified electrician to perform the task.

For more information, please call (800) 611-1911 or visit www.sce.com/generator.

Alzheimer's Memory Walk

Join SCE and the Alzheimer's Association Memory Walk® in the fight against Alzheimer's – a progressive brain disease that is a leading cause of death among adults.

Since 1989, Memory Walk has raised more than \$200 million for programs and services that assist people affected by Alzheimer's, their families, and caregivers.



You can participate as an individual, a family or a team. We invite you to walk with our volunteers on the following dates:

September 20: Inland Empire – Rancho Cucamonga Epicenter **October 5:** Downtown Los Angeles – Watercourt at California Plaza **November 8:** Orange County – Cal State Fullerton



To learn more about Alzheimer's disease and services or to volunteer, call **(800) 272-3900** or visit **www.sce.com/memorywalk.**

Electric Vehicles Save Energy, Money and the Environment

Imagine fueling your car by plugging in at an electrical outlet instead of filling up at a gas pump. As a transportation fuel, electricity costs **50 to 75 percent** less than the equivalent of a gallon of gasoline.



We are partnering with several public and private organizations to help develop the next generation of electric transportation technologies for plug-in hybrid electric vehicles, which are expected to reduce greenhouse gas emissions in the environment.

Our engineers are testing and evaluating how light cars and trucks can be fueled directly from the power grid. Also, our Electric Vehicle Technology Center, located in Pomona, serves as a certified testing facility for various forms of electro-drive advanced energy storage systems.

Our collaborative projects will explore innovative, energy-efficient solutions to reducing petroleum-related emissions. These efforts are intended to help bring advanced technologies closer to reality, so that one day soon, you could be filling up at the plug, instead of the pump.

To learn more about how plug-in electric transportation helps save energy, money and the environment, visit **www.sce.com/plugin.**

Are You up to the Challenge?

The Edison Challenge is an open competition for middle and high school student-teacher teams in SCE's service territory to become engaged in studies that will help us all become better stewards of the environment.

Each participating team is encouraged to take a creative approach to research, planning, community involvement, or real-life demonstration of their ideas for environmental solutions.

A 2007 Edison Challenge Project

SCE has partnered with the University of Southern California Wrigley Institute for Environmental Studies to establish a competition where teams explore science projects focusing on conservation, energy, and the environment. The Edison Challenge also holds workshops for teachers to arm them with information and materials they can bring back to the classroom.

Top finalists will receive educational awards including cash prizes for classroom supplies or professional development, great adventures in the outdoors, and fun study expeditions for the winning teams.

Registration for the Edison Challenge begins on October 8, 2008 and closes October 31, 2008. For complete details about the program, visit **www.sce.com/challenge.**

