

Customer Connection

Please visit us at www.sce.com

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Get Paid to Save



We'll pay you **\$50** to let us haul away your old working refrigerator or freezer. We recycle these energy-guzzling appliances in an environmentally friendly manner, at no cost to you.

Plus, collect another **\$50 rebate** when you purchase a new ENERGY STAR[®] qualified refrigerator that uses less energy to keep its contents cooler.

Don't delay. Turn in your old, inefficient refrigerator or freezer now and save up to **\$292** off your electric bill in just one year.

Call **1-800-234-9722** to schedule a pick-up and claim your rebates today. For complete details, visit **www.sce.com/refrigerator**.

Common Sense Conservation

As you conserve electricity to help reduce energy demand this summer, stay safe and cool with these helpful tips:

- Set your thermostat to 78 degrees or higher.
- Use fans to cool just the areas you need or open windows for cross ventilation.
- Turn off lights and unplug electrical items that are not in use – many items still consume power even when turned off.
- Use your washer at night when energy demand is lower, and dry your laundry on a clothes line to save even more.
- Keep a cooler with ice and beverages handy to eliminate frequent visits to the refrigerator – minimizing the power needed to re-cool after each visit.

For more ways to conserve energy, visit **www.sce.com/conservation.**

Home - The Best Place to...

Discover simple ways to help you save energy, money and the environment.

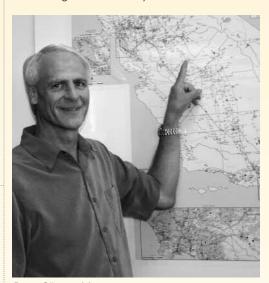
Take our free Online Home Energy Survey today and start saving now.

The results will give you an estimated cost breakdown for your electrical appliances and fixtures. You'll also be able to access rebates and incentive offers, and valuable savings tips tailored to your home.

Call **1-800-278-8585** for details, special promotions, or for a copy of the survey, or visit **www.sce.com/homesurvey**.

Southern California. Powered From Down Under.

Caches of natural volcanic activity in remote areas of the state make California the largest producer of geothermal energy – more than one half of the world's supply. And since the 1980s, we have been capturing heat from this abundant renewable resource and converting it to electricity.



Barry Gilman, Manager, SCE Renewable & Alternative Power Dept.

Geothermal energy is derived as water flows underground and is heated by magma, a very hot liquid rock formation on the mantle of the earth. Hot water is pushed upward through cracks in the earth's crust and rises to the surface – creating geysers and hot springs.

A geothermal power plant captures and uses the hot water or steam to produce electricity around the clock due to the constant temperature maintained at certain levels below the earth's surface – making geothermal a very viable and reliable source of energy.

In 2007 alone, we purchased \$579 million worth of geothermal power or about eight percent of the electricity we delivered to customers like you. We now hold 19 geothermal contracts with the capacity of 955 megawatts – enough to power half a million homes with this clean green energy.

To learn more about geothermal energy, visit **www.sce.com/geopower**.

Health and Safety Tips for Temperature-Sensitive Customers

Extreme hot weather may be harmful to people who are sensitive to high temperatures or those who are in poor health. Here are steps you can take to avoid heat-related illness this summer, should you be without air-conditioning.

To help you stay cool in hot weather...

- Take a cool shower or bath.
- Wear lightweight, loose, light-colored clothing and a head covering.
- Stay out of direct sunlight and limit outdoor activity to covered or shaded
- Drink plenty of water to stay hydrated.
- Visit a movie theatre, an air-conditioned mall, a library or a community center.
- Visit friends or family whose homes are air-conditioned and are located in areas not affected by a rotating outage or severe weather.

What can Temperature-Sensitive Customers do During Rotating Outages?

Plan ahead! To learn which rotating group you or your friends and family members are assigned to, or to learn if there is a current rotating outage in your group, visit www.sce.com/outages and type in your zip code. You can also view areas of your community that might be affected by a rotating outage.

Cooling Stations

Cooling stations have been established in SCE's service territory to provide relief to temperature-sensitive customers whose residence is affected by a rotating outage. To view a list of Cooling Stations, visit www.sce.com/outages and click on SCE Cooling Stations, found on the right side

of the Web page. Or, call **1-800-655-4555** to obtain a listing of volunteer Cooling Stations in your area.

Note: Rotating outages are designed to last no more than one hour. Customers in rotating outage group N001 are normally not subject to rotating outages. Your rotating outage group number is located at the top of your bill.

Advanced Notification of a Rotating Outage

When possible, SCE will provide advanced notice of a rotating outage via an automated telephone message to residential customers, or to someone in a customer's household who files an application certifying that their health is at risk when they are exposed to extreme temperatures.

Note: If you already participate in SCE's Medical Baseline program you do not need to complete this application form. Medical Baseline participants receive advanced notification, whenever possible, of rotating power outages that may affect them.

To sign up for advanced notification, download the application at

www.sce.com/outages and click on Advanced Notification Form, found on the right side of the Web page. Or, call 1-800-655-4555 to request an application. Complete and return the application to:

Southern California Edison Temperature-Sensitive Customer Representative P. O. Box 6400 Rancho Cucamonga, CA 91729

Upon receipt of your application, SCE will place your name on a calling list to receive advanced notice, whenever practical, if a rotating outage is anticipated in your area. This service will be provided to you at no cost.

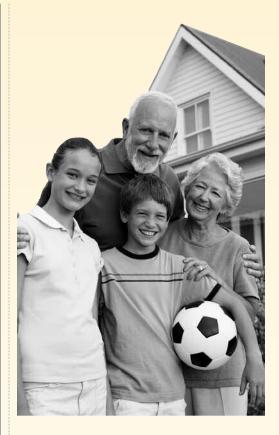
Budget 101: Enroll in SCE's Level Pay Plan

Our Level Pay Plan is a great way to help you stay on budget by allowing you to spread higher summer and/or lower winter bills into equal monthly payments over an entire year.

We calculate your average power usage over the prior 12 months, based on current rates – that dollar amount becomes your new monthly billed usage. Your account is periodically reviewed and your payment may be adjusted during the year depending on your power usage pattern.

If your average electricity usage increased over the period, your year-end statement will show a balance due. But if you used less power, the savings will be credited to your next bill.

To enroll, or for complete details and restrictions, please call **1-800-434-2365**, or visit **www.sce.com/levelpay**.



Just in Time for a Friendly Reminder

You or those close to you – elderly parents, relatives or friends – might have difficulty remembering to pay the power bill on time.

Whatever the circumstance, a FREE **Friendly Reminder Notification** might help prevent unnecessary disconnections* of your electric service.

Simply designate someone to be notified in the event your service is to be disconnected because of a past due bill. Designated persons are not responsible for paying your bill, but they can provide an extra reminder when your bill payment is due.

To enroll call **1-800-684-8123**, or for complete details, **visit www.sce.com/reminder**.

*A Friendly Reminder Notification does not stop your electric service from being disconnected if the bill is not paid on time.

Not Seeing Eye-to-Eye With Your Bill?

If you believe the amount you have been billed is incorrect, call the customer service phone number at the top of your bill to request an explanation.

We will be happy to further investigate your concerns and get back to you with the results.