

Southern California Edison
2023-WMPs – 2023-WMPs

DATA REQUEST SET O E I S - P - W M P _ 2 0 2 3 - S C E - 0 0 5

To: Energy Safety
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Received Date: 5/25/2023

Response Date: 5/31/2023

Question 04:

Regarding Annual Communications Tests

a. On page 536 of SCE's 2023-2025 WMP, SCE states that it "performs annual communications tests in advance of the peak wildfire season." Please explain what these communications tests entail and provide any reports describing the results of these tests for 2021, 2022, and 2023 (if available).

Response to Question 04:

In advance of fire season, SCE conducts two communication exercises with Public Safety Partners (PSPs). In 2023, the first communication test was conducted on April 26, 2023. The communication test sends a test message to PSPs twice a year to test their communication preference.

PSPs are notified via their communication preference as text, email or voice call. After conducting the test, SCE reviews notifications that were not delivered due to a bad email or phone number and requests that the PSP update the contact information.

The next test is scheduled for August 16, 2023.

For 2023: 5,638 unique device count of which 2% failed, which represents 164 unique device count.

For 2022: 5,052 unique device count of which 8% failed, which represents 436 unique device count.

For 2021: 4,218 unique device count of which 8% failed, which represents 351 unique device count.